



Company Overview

We Solve Client Specific CX Pain Points—What are Yours?

We view each of our client’s challenges individually based on industry, CX goals and current solutions. Our approach involves our proven methodology of strategic planning, leveraging experienced consultants. We assess technology with a vendor-independent lens to recommend solutions specific to client needs.

Additionally, collaboration with senior executives who are committed to your account separates us from traditionally expensive big-5 consulting firms who typically assign junior level talent to client projects—why settle for that?

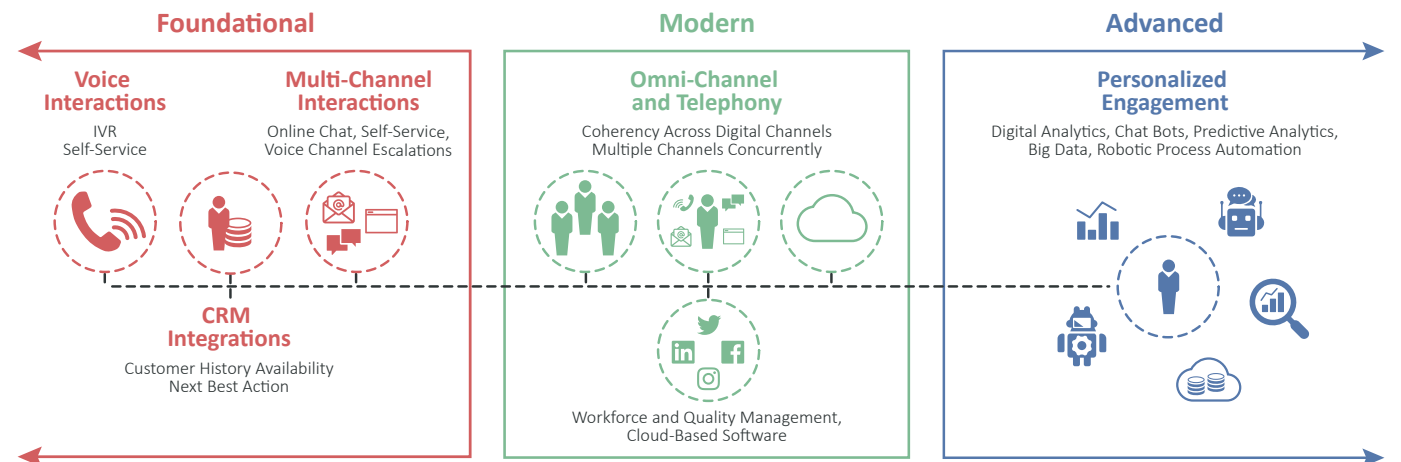
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|--------------------------------|-------------------------------|--------------------------------|--------------------------------|-------------------------------|
| Vendor Performance | Revenue Pressure | Poor CSAT | Obsolete Technology | Labor Performance |
| Inefficient Process | Expansion Barriers | Disparate Platforms | Customer Churn | Budget Constraints |

Eventus Delivers Solutions that Amplify CX Outcomes

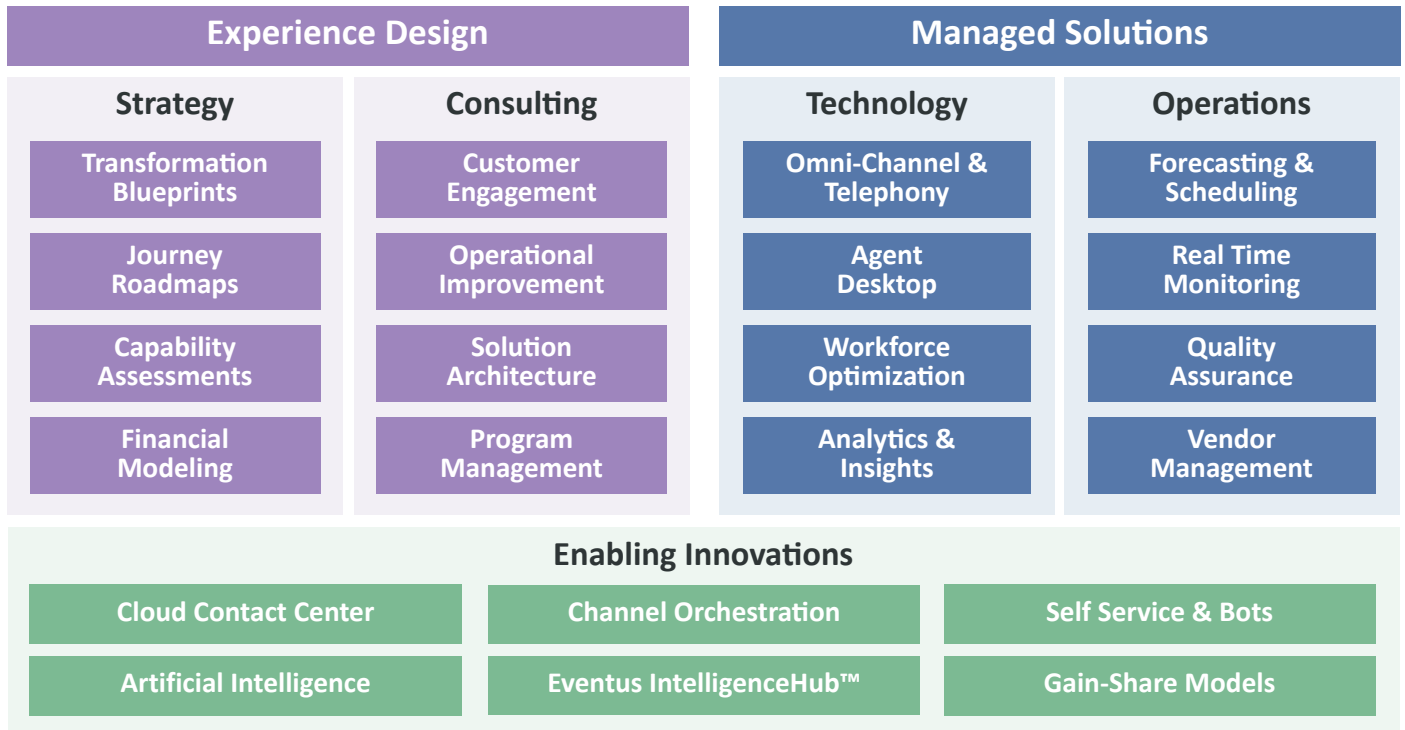
Eventus delivers Experience Design, Managed Solutions, and Enabling Innovations with engagement models that Amplify CX Outcomes. Eventus has influenced over one billion customer interactions, reduced over \$100MM in

Client costs, all while improving customer loyalty. Eventus provides industry expertise, a partner ecosystem, and proven methodologies that enable their Clients to exceed goals, minimize risk, and drive CX success.

The Evolution of the Contact Center



Eventus Offerings



Top Clients Across Multiple Industries

| | | | | |
|--|--|---|--|---|
|  2 of top 5 US Retail/E-Commerce Companies |  3 of top 20 US Healthcare Organizations |  2 of top 3 US Telecommunications Providers |  1 of top 2 Global Hospitality Providers |  2 of top 5 Multi-Level Marketing Companies |
|--|--|---|--|---|

We Also Serve Government and Financial Institutions

Representative Clients

| Retail/ECom | Healthcare | Financial | Government | Telecom & IT | Other |
|---|---|---|--|---|---|
|      |      |      |      |      |      |



eventus.com | (888) 990-9982 | LinkedIn: Eventus Solutions Group | @eventusg